

# CURRICULUM VITAE

**Name:** Mark J. Perry, BA (Hons.), MSc, PhD.

Date of birth: 24th August 1970

**Nationality:** British

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## SUMMARY

Interdisciplinary researcher, Human-Computer Interaction (HCI). Focus on design innovation and evaluation in Interaction Design (IxD), User-Experience Design (UxD) and Computer Supported Co-operative Work (CSCW). **Research Leadership:** Extensive experience leading research projects as Principal Investigator, investigating and designing mobile, ubiquitous, distributed and collaborative technologies from a user-centred perspective. Group leader of 10 faculty member HCI Group (2018- and previously University Research Centre Director, 2011-14). **International research activity,** including ACM CHI committee work as Technical Programme Chair (2018), Subcommittee Chair (2010, 2015-16), Associate Chair (2007, 2009, 2012-14), and ACM SIGCHI Executive Committee member and Adjunct Chair for Volunteer Development (2019-2021). ACM Senior Member, EPSRC College Member (2014-), and holder of the Royal Society Kan Tong Po International Fellowship (2018-19). **Educational Leadership:** Experienced educator in Computer Science, teaching across a range of class sizes, topics and year groups over 23 years as module leader and in support roles. Departmental Senior Tutor (2014-present). Sub-group lead, QAA Subject Benchmark Statement advisory group for Computer Science (2021).

Research interests include social and collaborative media, financial (fintech) services and blockchain, video and digital media, shared displays, internet of things, domestic, and mobile technology to support creativity, playfulness, innovation and collaboration. My expertise lies in interaction design at the intersection of social activity and digital systems, with a particular focus on financial interactions.

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## EMPLOYMENT

Oct 2019 - **Professor** of Human-Computer Interaction, Department of Computer Science, *Brunel University*. Senior Tutor. HCI Research Group Leader.

Oct 2013 - Sept 2019. **Reader**, *Brunel University*. Leading modules and teaching at L2, L3 and PGT. Director (2011-14) People and Interactivity Research Centre.

2010-2018. **Visiting Research Fellow**, Department of Computer Science, Bristol University, UK (non-stipendiary). Adjunct Member of the Bristol Interaction Group (2010-current).

Aug 2003 - Sept 2013. **Senior Lecturer**, *Brunel University*, Info. Systems & Computing.

2011-2012 **Guest Professor**, Department of Computing and System Sciences (DSV), *Stockholm University*, Sweden (P/T, 0.2 Full Professorship with stipend).

2010-2012 **Visiting Professor**, Mobile Life Centre, *Stockholm University*, Sweden (0.2 stipendiary, 2010-2011)

Sept 1998 - July 2003. **Lecturer**, *Brunel University*, Information Systems and Computing.

March-Dec 1998. **Visiting Researcher**, *Stanford University* (seconded, 3 months).

April 1997 - Aug 1998. **Research Fellow** at *Brunel University* (Postdoc).

1994 - 97 **Part Time Lecturer**, *Brunel University*.

1993 - 94 **Researcher**, *Department of Psychology, Goldsmiths College, University of London* (5 months, P/T).

1993 **Intern**, *Hewlett-Packard Bristol Laboratories* (5 months, with Prof. D. Frohlich).

1992 (1 month) **Research Assistant**, *Department of Psychology, University of Wales, College of Cardiff*, funded by British Telecom.

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## EDUCATION

**PhD** (1997) Computer Science (HCI), Brunel University London

**MSc** in Cognitive Science (1993) University of Wales, College of Cardiff

**BA (Hons.)** Psychology - 2:1 (1992) University of Wales, College of Cardiff

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## GRANT FUNDING

### Awards as Principal Investigator

- 'Designing next generation touchless public interfaces'. KTP, **Innovate UK**. Collaboration with Ultraleap Ltd, Bristol (£150,257, 2020-2022).
- 'Prox-I-Mix: Proximity-based Interactive Media Experiences'. **Research England/UKRI International Investment Initiative (I3)** (seed funding). Collaboration with Tampere University, Finland (£12K/ £6K to Brunel, 2019-2020).
- 'Chinese Moneywork: Studies of Use and Interaction Design for Digital Money'. **Royal Society, Kan Tong Po International Visiting Fellowship** (£3,000, 2018-2019).
- '3<sup>rd</sup> Party Dematerialisation and Rematerialisation of Capital: designing and innovating credible digital intermediaries in the personal financial marketplace'. **EPSRC/Digital Economy** (FEC: £322,427 + £35K industrial support, 2013-2015).
- 'Family Car Media – Concept Demonstrator and Market Assessment'. **EPSRC Impact Acceleration Account** (IAA) – Readiness (£12,000, 2014).
- 'Automedia: family life, interaction and media use in the car'. **EPSRC Dorothy Hodgkin Postgraduate Award / Microsoft Research** (£45K + £45K, 2011-2015).
- URC seminar series: Studying Users and Designing Interactions with New Media (£2,500). Brunel **internal** competitive 'pump-primer' funding, 2011-2012.
- 'Proximity-sensitive communication'. **EPSRC** Vacation Bursary (£2,500), Summer 2009.
- 'On\_message@home'. **Microsoft Research** "Create, play and learn" competitive grant award (£57,450+VAT), investigating user behaviour and developing interaction designs for domestic displays (2005-2006).
- 'Senior visiting fellowship in communication'. **Royal Academy of Engineering** and the **Vodafone Foundation** (competitive grant, £7,800), hosting Dr Oscar Juhlin (2005).
- 'Designing for mobile and distributed work: Technology use in Remote Settings'. **EPSRC** grant (£63,000) with Symbian Ltd. to design and develop mobile computing and communications technologies (2001-2004). *Rated as 'Tending to Outstanding' in review.*
- 'Appliance design'. Research award of £12,100 funded by the **Appliance Studio**, Bristol to investigate the role of space in collaboration (2001).
- 'Distributed cognition and organisational memory'. **BRIEF award** (£10,000) pump-primer funding into innovative and promising areas of research (1999-2000).

### Co-Investigator

- Co-investigator: 'Smart Money: precision data management for distributed ledger enabled central bank issued digital currencies', **EPSRC/Digital Economy** EP/P032001/1 (FEC: £757,585 + £20K industrial support from *Bank of England, Office of National Statistics* and *GCHQ*, 2018-20).
- Collaborator: "Optimizing for Happiness in Personal Finance" **EU Horizon 2020, Marie Sklodowska-Curie grant** (ID#655723). PI: Prof. Sriram Subramanian (2015-17).
- Co-investigator: 'dotWorlds', contract funded by **Angle Technology** and the **London Development Agency** (£27,000+VAT). Developing and evaluating a synchronous web-based collaboration application. PI: Dr Simon Kent (2007-2008).
- 'Senior visiting fellowship in communication', **Royal Academy of Engineering and the Vodafone Foundation** (competitive grant, £7,500), Dr Mizuko Ito (2003-2004).
- Co-investigator, 'Millennium Homes: A technology supported domestic environment for frail and elderly people'. **DTI Foresight/ EPSRC** (£521,000, supplemented by industrial finance). £126,870 directly managed by Mark Perry. PI: Prof. H. Wolff (2000-2002).
- Co-investigator, £60,000 **EPSRC** project: 'GROUPSIM: Developing strategies and infrastructure for collaborative simulation modelling'. PI: Dr. Simon Taylor (2000-2003).
- Collaborator: 'From user interface to customer interface', £29,640, **NCR Financial Systems**. PI: Prof. Bob O'Keefe (1998-2000).

- Co-investigator (Brunel), **EU FP4-ACTS** project: 'CICC. Collaborative Integrated Communications for Construction'. PI: Dr Duska Rosenberg. Total project grant: €8,106,000; Brunel share: ~€200K (1995-1998).

## RESEARCH STUDENTS

### PhD Graduations:

- Tasoudis, S. (2019) Mediated participatory design of contextually aware in-vehicle user-experiences with autonomous vehicles. Computer Science, Brunel University London (currently: postdoc, Technische Hochschule Ingolstadt).
- Abdulhamid, N. (2019) Harnessing collaborative technologies in digital disaster response work: an examination of digital volunteers' activities in processing crisis data. Computer Science, Brunel University London.
- Roubert, F. (2018) Intensely distributed nanoscience: co-ordinating scientific work in a large multi-sited cross-disciplinary nanomedical project. Computer Science, Brunel University London (currently: Senior Lecturer, Westminster University, London)
- Cycil, C. (2015) Technology and the family car: situating media use in family life. DISC, Brunel. (currently: User Experience Researcher, Google Play Team, London)
- Zarabi, R. (2011) Storing, caring and sharing: examining organisational practices around material stuff in the home, DISC, Brunel (currently: Teaching Fellow, Brunel University).
- Swan, L. (2011) Home/work: implications for domestic technologies, DISC, Brunel University (last: Research Fellow, RCA, London).
- Shangar, C. (2009) Ubiquitous proximity-sensitive systems, DISC, Brunel University (last: project manager, Vodafone Group Plc).
- Kanis, M. (2009) Mobile technology and socio-affective computing. DISC, Brunel University (currently: Associate Professor, Amsterdam University of Applied Sciences).
- Brodie, J. (2004) Supporting communication on the move: user activities and implications for mobile technology design. DISC, Brunel University (currently: Senior Lecturer, Napier University).
- Spinelli, G. (2004) Distributed Cognition: artefacts and computational space for collaborative problem solving. DISC, Brunel University (currently: Reader, Brunel University).
- Cole, J. (2002) Media Use and CSCW: A socio-organisational computational description of accounting activities. DISC, Brunel University (currently: Assoc Professor, Kingston University).

### Current PhD students:

- Saiphit Satjawisate – Civic digital money use in Thailand

I am also currently *second supervisor* to four other PhD students (with 14 successfully graduated) and have supervised around 40 MSc student projects on various topics.

## RESEARCH MANAGEMENT

Line manager, two **postdoctoral EPSRC Research** Fellows on Smart Money project (2018-2020). Academic supervisor, EU/ **Marie-Curie Global Fellow** (2015-17), hosted at Bristol University ('Optimizing for Happiness in Personal Finance' with Profs. Subramanian and Fraser). Principal Investigator on the 3DaRoC EPSRC project, co-ordinating all project activities and leading a 5-person team from Brunel, Lancaster and Bristol Universities, with direct line management of one **Postdoctoral Research Fellow** (2013-15). Supervision of **EPSRC DHPA** researcher (2011-15) from India. Supervision of **Visiting Research Fellow** (2008-2009) from Finland. Supervision of a **Postdoctoral Research Fellow** on the 'on\_Message@home' project (2005-2006), involving data collection and the development of prototype software. Supervision of two **Research Assistants** on the "Millennium Homes" project, funded by a DTI Foresight/EPSC grant. Engaged in developing the software engineering and HCI/ ergonomics aspects of the project (period: 28 months, 2000-02). Supervision of short-term research students working on a number of other industrially funded projects, a Nuffield Grant and an EPSRC Vacation Bursary.

## TEACHING EXPERIENCE AND ACADEMIC TEAM MANAGEMENT

**Module leader** Usability Engineering (Level 2, currently 400 students, since 2015). Previously, 'Interactive Systems (human-computer interaction)', 'ICT's in Society' (Level 2) and 'Social Media' (Level 3), as well as supporting many other modules in a partial role, including Research Methods modules at UG, PG and PGR levels. Teaching group sizes of between 20-400 students across all levels. Several modules have been long-running and extremely highly rated by students in end-of-year evaluations. Responsibilities include supervising other members of the lecturing staff on modules, as well as supervising and monitoring postgraduate teaching assistants supporting the weekly practical workshops.

**Other teaching responsibilities:** PhD supervision, internal and external PhD examinations, chairing PhD vivas, personal tutoring for Masters and Undergraduate students, supervising undergraduate and MSc projects, interviewing undergraduate applicants and visiting industrial-placement students offsite. Membership of examination boards and panels, internal review of UG and PG modules.

**Programme leader** Developed and led approval of new MSc in Computer Science (2015), including submission of HEFCE funding bid. Developed and led approval of successful undergraduate degree in Interactive Computing (focus: HCI and interaction design, 2005-06), including development and co-ordination of teaching and learning resources with module leaders. Co-developed and co-ordinated approval of a new MSc degree in Interactive Systems Design (2005-06) and Digital Service Design (2014).

**Dissertations Convenor** Module leader (2005-07) of the L3 and PG Dissertation, which formed the core of all undergraduate and postgraduate courses (400+ students). Involved managing a team of 4 academic staff and a project administrator. Co-ordinating dissertation input towards BCS Accreditation visits. Member of the undergraduate dissertations team (2000-02 and 2010-2014).

**External Courses:** Development and running an undergraduate course component (*Human-Computer Interaction*) with the **University of London** external degree programme (1998-2016). External MBA dissertation supervision **Henley Management College** (2000). Teaching and managing remote MTech programme at Brunel's Norwegian partner Institution (**NITH**) on their *Extended Final Year Dissertation* (2005-07). Development and delivery of New Technology courses to **FI Group** in 2000 (*Mobile Computing*) and **AXA Insurance** in 2001 (*Human-Computer Interaction*).

## ACADEMIC ADMINISTRATIVE RESPONSIBILITIES

**Research group leader** (2017-) Co-Director, Computer Science HCI Group. Previously, Director, People and Interactivity (pandi) University Research Centre, Brunel's HCI group, composed of 12 faculty members (2011-14), and co-ordinator for pandi's Social Computing sub-group (2005-11).

**Academic Management:** Department Management Board member (2014-), the senior academic team responsible for departmental planning, university liaison and problem solving. Department Promotions Panel (2015-), overseeing progression at all academic ranks. Departmental Academic Committee (2014-). Student Appeals Panel member (2018-). During this time, I have conducted annual staff appraisals at all faculty member levels.

**Senior Tutor** (2014-), Department of Computer Science. Responsible for pastoral care, academic welfare and student experience, overseeing academic tutor team, mitigating/extenuating circumstances and student representation. Panel member on Misconduct, and Appeals Committees at college level.

**Digital Media Champion.** Committee member of various university-wide and cross-disciplinary groups developing Brunel's digital research and teaching agenda (2013-2016).

**Level co-ordinator** (2002-4) Ensuring consistency across undergraduate level 2 modules and working with other year group co-ordinators to provide continuity of teaching and learning across the UG degree structure. Member of departmental teaching and learning board, member of staff-student liaison committee. Chair, working party on undergraduate level 2 restructuring. Committee member working on departmental submission to the QAA departmental engagement.

**University Library Services User Group.** Chair (2003-08), committee member (1998-08). Representing departmental interests, co-ordinating activities with the library and reviewing book and journal subscriptions.

**Ethics Committee** Panel Member of Brunel University *ad hoc* Ethics Committee (2002-03); Member of College Ethics Committee (2007-09).

**Made in Brunel (software innovation)** committee member (2000-2002, 2019-) Annual event showcasing the department's final year projects to an external audience. Involved organising the final

year degree show and arranging industrial sponsorship, which I initiated and led in its first year (position relinquished due to sabbatical).

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## PEER RECOGNITION

### Community:

**Leadership, Professional Bodies (International):** ACM SIGCHI (the Association for Computing Machinery's Special Interest Group on Computer-Human Interaction). Serving as *Executive Committee member*, and *Adjunct Chair for Volunteer Development* (2019-), I lead a 6 person sub-committee working on supporting and developing volunteer capabilities for our ~6,000 SIGCHI members, across 20 sponsored conferences and allied outreach activities.

**Conference chairing:** *Technical Programme Chair*, ACM Conference on Human Factors in Computing Systems, Montreal (2018). Responsible for recruiting and overseeing the activities of around 40 Programme Committee members and 250 Subcommittee and Associate Committee chairs. CHI is the premier international HCI conference with ~3,500 attendees, 4,000 submissions, 666 accepted full paper presentations across 180 sessions, and involving the co-ordination of 4000 peer reviewers and 7,000 reviews.

**Conference Subcommittee Chairing:** *Subcommittee Chair*, 'Understanding People: Theory, Concepts, Methods', ACM Conference on Human Factors in Computing Systems (2010, 2015, 2016). *Associate Chair*, ACM CHI (2007, 2009, 2010, 2012, 2013, 2014). *Co-chair*, Doctoral Consortium, BCS HCI, 2013. *Associate Chair*, Praxis + Poetics: Designing Pleasurable Products and Interfaces (2013). *Symposium Co-chair*, 'Fieldwork untethered: studying technology use in hybrid and undisciplined places' (2005), Tokyo, Japan.

**Selected Recent Conference committees:** *Programme committee*, AfriCHI, Kenya (2016, 2018, **2021**). *Programme committee*, Halfway to the Future Conference, Nottingham, UK (**2019**). *Programme committee*, VEHITS, Greece (**2019**). *Senior Programme Committee*, Int. Working Conference on Advanced Visual Interfaces (2014, 2016). *Best papers committee*, ACM CHI 2013. *Programme Committee*, BCS Conference on Human Computer Interaction (2010, 2013). *Senior Programme Committee*, MobileHCI 2012. *Programme Committee*, ACM SIGDOC 2012. *Program Committee*, Automotive User Interfaces and Interactive Vehicular Applications (AutomotiveUI 2009, 2010, 2012). *Programme Committee*, Persuasion, Influence, Nudge & Coercion, (2010, 2011). *Programme Committee*, MobileHCI 2011. *Programme Committee*, Graphics Interface, Canada (GI 2008, 2010). *Programme committee*, European Conference on Computer Supported Co-operative Work (ECSCW 2007).

**International event organisation:** Co-organiser, ACM CHI SIG on 'Designing digital payments for next billion users' (2020). Royal Society Symposium Organiser, 'Digital Change: Redesigning money and exchange for ordinary interactions in alternative financial systems' (2015). Co-organiser, ACM CHI Workshop on '#CHIMoney: Financial Interactions, Digital Cash, Capital Exchange and Mobile Money' (2014). Organiser, 'Backseat/Frontseat' workshop on travel and mobile technology (2005). Co-organiser, ACM CSCW Workshop on 'Public, community and situated displays: design, use and interaction around shared information displays' (2002). Co-organiser, ECSCW Workshop on 'Workplace studies: theoretical and practical issues' (1997).

**Research Programme Evaluator:** external assessor for REF2021 rehearsal, Computer Science at City, University of London (2019).

**Policy Contributor:** 'Foresight Future Identities. Changing identities in the UK: the next 10 years (2013) Final Project Report' (The Government Office for Science, London, UK). Contributor and reviewer on Parliamentary Briefing paper on 'Alternative Currencies' (UK Parliamentary Office of Science and Technology, 2014).

**Project Advisor:** SALTSA 'Mobile and Virtual Work' group (2004-2006), advising Swedish trade unions and the Arbetstlivingsinstitutet (Swedish National Institute for Working Life) on the implications of new mobile technologies on workplace change.

**UK National Higher Education Standards:** Quality Assurance Agency for Higher Education (QAA) Subject Benchmark Statement advisory group for Computer Science, appointed as the 2021 sub-group lead on Benchmark Standards.

## **Funding/ Grant Reviewing**

**EPSRC College Member:** elected to peer review college (2013), reviewing and attending prioritisation panels. Previously, regular reviewer EPSRC research proposals (2000-13).

**UK research councils and funding bodies:** 23 years of reviewing grant applications and end-of-award reports for the ESRC (Economic and Social Research Council) referee/rapporteur, AHRC (Arts and Humanities Research Council) independent reviewer, and British Council. Chair (2018), EPSRC GetAMoveOn Network+ awards panel.

**International Panel Membership:** Research Council of Norway (IKTPLUS and VERDIKT strategic research programmes, 2006-2011, 2015, 2019-20), NordForsk (Nordic research advisory body, 2010, 2015), Future and Emerging Technologies (FET) programme (EU, 2014).

**International reviewing:** Reviewer, Research Council of Norway (2014), Reviewer, Natural Sciences and Engineering Research Council of Canada (2012). Reviewer, Marsden Fund, Royal Society of New Zealand (2011). Reviewer, 'Thalis' Research Program, Greek Ministry of Education (2011, 2012). Reviewer, Netherlands Organisation for Health Research and Development (2009). Reviewer, EU FET programme (2009).

## **Academic Reviewing**

**Selected journals:** *ACM Transactions on Human-Computer Interaction (ToCHI)*, *International Journal of Human Computer Studies (IJHCS)*, *Communications of the ACM (CACM)*, *International Journal of Human Computer Interaction (IJHCI)*, *Interacting with Computers (BCS IwC)*, *IEEE Transactions on Professional Communication*, *IEEE Internet Computing*, *Personal and Ubiquitous Computing*, *European Journal of Information Systems*, *J. Computer Supported Co-operative Work*.

**Selected conferences:** *ACM CHI* (multiple 'special recognition' awards), *ACM CSCW* (multiple 'special recognition' awards), *ACM DIS* ('special recognition' award), *HICCS*, *ICEC*, *Cognitive Science Society* (multiple 'special recognition' awards), *BCS HCI*, *Pervasive*, *UbiComp*, *AfriCHI*.

**Book reviewing:** *MIT Press*, *Pearson Education*, *Wiley*, *Thomson Learning*, *Elsevier*.

## **Academic Assessments (Educational)**

**Independent reviewer:** External assessor for degree validation, Goldsmiths College (UK)-Algebra University College (Croatia) BSc and MSc Programme Approval (2021).

**External examiner (UG):** 'Computing and Multimedia Technology' at Middlesex University, School of Computing Science (2003-07); 'Computing and Information Systems', 'Creative Computing', and 'Digital Arts Computing', Goldsmiths College (2015-19).

**External examiner (PG):** Masters by Research, School of History and Philosophy of Science at University of New South Wales, Australia (2007). MSc E-Business and Innovation, Lancaster University (2011-2014). MSc Human-Computer Interaction with Ergonomics, UCL (2015-2019).

**External examiner (PhD):** *UK:* Lancaster University (2006), London School of Economics (2008), Surrey University (2012), Glasgow University (2013), Oxford University (2014), De Montford University (2015), Middlesex University (2015), QMUL (2009 and 2016) and Northumbria (2020, 2021), Nottingham (2021). *International:* Thesis 'opponent', IT University, Stockholm, Sweden (2005) and University of Tampere, Finland (2017). *Invited (2021):* University of Tampere.

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## **AFFILIATIONS AND ORGANISATIONAL LINKS**

**Visiting Researcher**, UltraLeap Ltd., Bristol (2021-). **Visiting Research Fellow** (2010-13, 2015-18), Department of Computer Science, Bristol University. **Senior Visiting Researcher** (2008-2016), Mobility Studio, DSV, Stockholm University (previously, Interactive Institute). **Member**, international 'Mobile and Virtual Work' research group, funded by SALTSA, Sweden (2004-2006). **Associate**, Appliance Studio (2003-2009). **Visiting Researcher**, Appliance Studio, Bristol (2002). **Associate Researcher**, Personal Information Management Centre at UWE, Bristol (1995-1998). **Visiting Scholar**, Centre for the Study of Language and Information, Stanford University, California, USA (1998).

## SELECTED RESEARCH PUBLICATIONS

Papers with substantial (40+) citations are noted; citation counts are taken from [Google Scholar](#). Current citation metrics: h-index=29; i10-index=59; citations=4,141.

### Journal articles

- Abdulhamid, N.G., **Perry, M.**, Kashefi, Ayoun, D.A. (2020) Harnessing Social and Collaborative Tools in Digital Disaster Response Work: Implications for the Design and Practice. *Information Development* (June 2020). DOI: <https://doi.org/10.1177/0266666920932268>
- Abdulhamid, N.G., **Perry, M.** and Kashefi, A. (2019) Towards an understanding of digital disaster response workflow in humanitarian emergencies. *Journal of Web Science, Volume 7*, DOI: <https://doi.org/10.34962/jws-74>.
- Perry, M.**, Broth, M., Engström, A. and Juhlin, O. (2019) Visual narrative and temporal relevance: segueing instant replay into live broadcast TV. *Symbolic Interaction, 42* (1), 98-126. DOI: [doi.org/10.1002/symb.408](https://doi.org/10.1002/symb.408)
- Tasoudis, S. & **Perry, M.** (2018) Participatory Prototyping to Inform the Development of a Remote UX Design System in the Automotive Domain. *Multimodal Technologies and Interaction, 2* (4), article 74. [doi.org/10.3390/mti2040074](https://doi.org/10.3390/mti2040074).
- Perry, M.** & Ferreira, J. (2018) Moneywork: Practices of Use and Social Interaction around Digital and Analog Money. *ACM Transactions on Computer-Human Interaction, 24*(6), Article 41, 32 pages. DOI: [doi.org/10.1145/3162082](https://doi.org/10.1145/3162082).
- Perry, M.** (2017) Designing interactions with digital money. *ACM Interactions, 24* (6), 34-37. DOI: [doi.org/10.1145/3143424](https://doi.org/10.1145/3143424)
- Jamil, I., Montero, C.S., **Perry, M.**, O'Hara, K., Karnik, A., Pihlainen, K., Marshall, M. T., Jha, S., Gupta, S. & Subramanian, S. (2017) Collaborating around Digital Tabletops: Children's Physical Strategies from India, the UK and Finland. *ACM Transactions on Computer-Human Interaction, 24*(3) Article 23, 30 pages. DOI: [doi.org/10.1145/3058551](https://doi.org/10.1145/3058551).
- Kuljis, J., Money, A.G., **Perry, M.**, Barnett, J., & Young, T. (2017) Technology assisted self-testing and management of oral anticoagulation therapy: A qualitative patient-focused study. *Scandinavian Journal of Caring Sciences, 31*(3), 603-617.
- Jacques, J.T., **Perry, M.**, & Kristensson, P.O. (2015) Differentiation of online text-based advertising and the effect on users' click behavior. *Computers in Human Behavior, 50*, September 2015, p.535-543 ([doi.org/10.1016/j.chb.2015.04.031](https://doi.org/10.1016/j.chb.2015.04.031)).
- Cycil, C., **Perry, M.**, & Laurier, E. (2014) Designing for frustration and disputes in the family car. *International Journal of Mobile HCI, 6* (2), 47-61.
- Perry, M.**, Normark, D. & Juhlin, O. (2010) Laying waste: object ownership, accountability, shared responsibility and social control. *Space and Culture, 10* (13), 75-94.
- Perry, M.** (2010) Socially distributed cognition in loosely coupled systems. *AI and Society, 25*, 387-400. 41 citations
- Kanis, M., Brinkman, W-P. & **Perry, M.** (2009) Designing for positive disclosure: What do you like today? *International Journal of Industrial Ergonomics, 39* (3), 564-572.
- Laurier, E., Lorimer, H., Brown, B., Jones, O, Juhlin, O., Noble, A., **Perry, M.**, Pica, D., Sormani, P., Strebel, I., Swan, L., Taylor, A.S., Watts, L. & Weilenmann, A. (2008) Driving and 'passenger': notes on the ordinary organization of car travel. *Mobilities, 3* (1), 1-23. 413 citations
- Perry, M.** & Rachovides, D. (2007) Entertaining situated messaging at home. *CSCW: the Journal of Collaborative Computing, 16* (1-2), 99-128.
- Taylor, A.S., Harper, R., Swan, L., Izadi, S. Sellen, A. & **Perry, M.** (2007) Homes that make us smart. *Personal and Ubiquitous Computing, 11* (5), 383-393. 200 citations
- Spinelli, G., **Perry, M.**, & O'Hara, K. (2005) Understanding complex cognitive systems: the role of space in the organisation of collaborative work. *Cognition, Technology and Work, 7*, 111-118.

**Perry, M., Dowdall, A., Lines, L., & Hone, K. (2004)** Multimodal and ubiquitous computing systems: supporting contextual interaction for older users in the home. *IEEE Transactions on Information Technology in Biomedicine (Special issue on Pervasive Healthcare)*, 8 (3), 258-270.

130 citations

Condon, C., **Perry, M.** & O'Keefe, R.M. (2004) Denotation and connotation in the human-computer interface: The 'Save as...' command. *Behaviour and Information Technology*, 23 (1), 21-31.

**Perry, M.** (2003) (IS)<sup>4</sup>: Is Information Systems Interesting in Itself? *European Journal of Information Systems*, 12 (3), 231-234.

**Perry, M., O'Hara, K., Sellen, A. Harper, R. & Brown, B.A.T. (2001)** Dealing with mobility: understanding access anytime, anywhere. *ACM Transactions on Computer-Human Interaction*, 8 (4), 323-347.

785 citations

Brodie, J. & **Perry, M.** (2001) Designing for mobility, collaboration and information use by blue-collar workers. *ACM Siggroup Bulletin*, 22 (3), p. 21-27.

64 citations

O'Keefe, R.M., Cole, M., Chau, P.Y.K., Massey, A., Montoya-Weiss, M. & **Perry, M.** (2000) From the user interface to the consumer interface: results from a global experiment. *International Journal of Human-Computer Studies*, 53, 611-628.

94 citations

Brown, B. & **Perry, M.** (2000) Why don't telephones have off-switches? Understanding the use of everyday technologies. *Interacting with Computers*, 12 (6), 623-634.

50 citations

Rajani, R. and **Perry, M.** (1999) The reality of medical work - the case for a new perspective on telemedicine. *Virtual Reality*, 4, 243-249.

**Perry, M.** Fruchter, R. and Rosenberg, D. (1999) Co-ordinating distributed knowledge: an investigation into the use of an organisational memory. *Cognition, Technology and Work*, 1 (3), 142-152.

Pouloudi, N., **Perry, M.** and Saini, R. (1999) Organisational appropriation of technology: a case study. *Cognition, Technology and Work*, 1 (3), 169-178.

**Perry, M.** and Sanderson, D. (1998) Co-ordinating joint design work: the role of communication and artefacts. *Design Studies*, 19 (3) 273-288.

267 citations

### **Peer reviewed conference papers**

Lewis, M. and **Perry, M.** (2019) Follow the Money: Managing Personal Finance Digitally. *Proc. ACM CHI'19*, May 4-9, 2019, Glasgow, UK. ACM Press, New York, NY, USA.

Abdulhamid, N.G., **Perry, M.** and Kashefi, A. (2018) Process Workflow in Crowdsourced Digital Disaster Responses. *Proc. 10th Int. Conf. on Social Informatics (SoCInfo 2018)*, St.Petersburg, Russia, September 25-28, 2018. LNCS 11185, 3-22.

Ferreira, J., **Perry, M.** and Subramanian, S. (2015) Spending Time with Money: from shared values to social connectivity. *Proc. ACM CSCW'15*, March 14-18, 2015, Vancouver, British Columbia, Canada. ACM Press, New York, NY, USA, p.1222-1234.

50 citations

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**Perry M.** (1999) The application of individually and socially distributed cognition in workplace studies: Two peas in a pod? In S. Bagnara (Ed.) Proceedings of the *European Conference on Cognitive Science – ECCS '99*, 27-30 October, Certosa di Pontignano, Siena, Italy, 87-92.

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**Perry, M.J.** and Thomas, P.J. (1995) Externalising the internal: collaborative design through dynamic problem visualisation. *Adjunct proceedings of BCS HCI'95 Conference: People and Computers, August 29 - September 1st, Huddersfield, UK*. Eds. Allen, Wilkinson & Wright, p. 149-154.

## Books

Mandryk, R. Hancock, **Perry, M.** and Cox, A. (Eds.) (2018) Proceedings of the 2018 CHI Conference on Human Factors in Computing Systems. ACM, New York, NY, USA. (8198 page volume)

Mandryk, R. Hancock, **Perry, M.** and Cox, A. (Eds.) (2018) Extended Abstracts of the 2018 CHI Conference on Human Factors in Computing Systems. ACM, New York, NY, USA. (3190 page volume)

Ghinea, G., Klecun, E. **Perry, M.** and Taylor, S. (2006) *Information and communication technologies: principles and perspectives*. London, UK: University of London Press. Includes chapter by Perry, M.: 'Human-computer interaction', p.9-76.

O'Hara, K., **Perry, M.**, Churchill, E. and Russell, D. (Eds.) (2003) *Public and situated displays: social and interactional aspects of shared display technologies* (edited collection), Dordrecht, the Netherlands: Kluwer International CSCW series.

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Avgerou, C., Taylor, S. **Perry, M.** and Klecun-Dabrowska, E. (1999, 2003) *Elements of information and communication technologies*. London, UK: University of London Press. Includes chapter by Perry, M.: 'Human-computer interaction', p.157-190 (2<sup>nd</sup> edition).

## Book chapters

Ferreira, J. and **Perry, M.** (2019) From Transactions to Interactions: Social Considerations for Digital Money. In Lynn, Mooney, Rosati and Cummins (Eds.) *Disrupting Finance: Fintech and Strategy in the 21<sup>st</sup> Century*, p. 121-132. Palgrave Macmillan / Springer Nature: Switzerland.

**Perry, M.** (2013, 2017) Socially distributed cognition in loosely coupled systems. In Cowley & Vallée-Tourangeau (Eds) *Cognition Beyond the Brain: computation, interactivity and human artifice*, p.147-170. Berlin: Springer.

**Perry, M.**, Juhlin, O. and Engström, A. (2014) Dealing with time, just in time: sense-making and clip allocation in multi-person, multi-stream, live replay TV production. In Broth, Laurier and Mondada (Eds.) *Studies of Video Practices: video at work*, p. 262-286. NY: Routledge.

**Perry, M.** (2013) Distributed Cognition. In Paschler, H. (Ed.), *Sage Encyclopedia of the Mind*, p. 259-261. Thousand Oaks, CA: Sage Publications.

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**Perry, M.** and Brodie, J. (2005) Virtually connected, practically mobile. In Andriesson, E. and Vartiainen, M. (Eds.) *Mobile Virtual Work: a new paradigm*, p. 97-127, Berlin: Springer.

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O'Hara, K., Brown, B. and **Perry, M.** (2003) Mobile work, technology and place. *Communications in the 21<sup>st</sup> Century – Mobile Democracy: Essays on society, self and politics*, Kristóf Nyíri (Ed.), p. 65-72. Vienna: Passagen Verlag.

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**Perry, M.** (2003) Distributed Cognition. In Carroll, J.M. (Ed.) *HCI Models, Theories, and Frameworks: Toward an Interdisciplinary Science*. p.193-223. San Francisco: Morgan Kaufmann Publishers.

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O'Hara, K., **Perry, M.**, Sellen, A.J. and Brown, B. A. T. (2001) Exploring the relationship between mobile phone and document use during business travel. In Brown, B., Green, N., Harper, R. (Eds) *Wireless World: social and interactional implications of wireless technology*. p.180-194. Springer Verlag.

88 citations

### Other publications

Pranjal Jain, Samia Ibtasam, Devanuj K. Balkrishan, Nova Ahmed, Matt Jones, Suleman Shahid, Lubna Razaq, **Mark Perry**, and Anirudha Joshi (2020) Designing Digital Payments for Next Billion Users. In *Extended Abstracts of the 2020 CHI Conference on Human Factors in Computing Systems (CHI EA '20)*. Association for Computing Machinery, New York, NY, USA, 1–4. DOI:<https://doi.org/10.1145/3334480.3381064>

Mentis, H. and **Perry, M.** (2019) I am, you are, we are SIGCHI. *interactions* 26, 5 (August 2019), 89. DOI: <https://doi.org/10.1145/3354141>

Georgiou, O., Limerick, H., Corenthy, L., Maksymenko, M., Frish, S., Kim, J.R., **Perry, M.**, Müller J., and Bachynskyi, M. (2019) Mid-Air Haptic Interfaces for Interactive Digital Signage and Kiosks. In *CHI Conference on Human Factors in Computing Systems Extended Abstracts (CHI'19 Extended Abstracts)*, May 4-9, 2019, Glasgow, Scotland, UK. ACM, New York, NY, USA.

Lewis, M., **Perry, M.** and Louvieris, P. (2018) Designing Smart Money on a Digital Ledger: Central Bank issued Digital Currencies. Workshop paper, 'Studying, Critiquing, Designing and Envisioning Distributed Ledger Technologies'. ACM CHI 2018, Montreal, Canada.

Greiffenhagen, C., Reeves, S. and **Perry, M.** (2016) Distributed Instruction: Locating and Correcting Trouble in a Mixed Reality Game. 10th Anniversary Loughborough Conversation Analysis Day.

**Perry, M.** and Ivanin, L. (2016) Mobile Financial Interactions. *MobileHCI '16 Adjunct*, September 06-09, 2016, Florence, Italy. ACM 978-1-4503-4413-5/16/09.

Ivonin L, **Perry M**, Subramanian S (2016) The art of spending and recommendations in personal finance. In Proc. 2nd International Workshop on Personalization & Recommender Systems in Financial Services (FINREC 2016), Bari, Italy, June 16, 2016 (Eds. Semeraro, Musto & Bauer). CEUR Workshop Proceedings, 1606: 24-28.

- Reeves, S., Greiffenhagen, C. and **Perry, M.** (2015) Screens in the control room. In *Proc. International Institute for Ethnomethodology and Conversation Analysis (IEMCA) Conference*, 4-7 August, Kolding, Denmark.
- Pantidi, N., Ferreira, J., Balestrini, M., **Perry, M.**, Marshall, P. & McCarthy, J. (2015) Connected Sustainability: connecting sustainability-driven, grass-roots communities through technology. In *Proc. 7th Int. Conference on Communities and Technologies (C&T '15)*, Limerick, Eire. ACM Press, New York, NY, USA, 161-163.
- McKnight, J.C., Ferreira, J., Fish, A. and **Perry, M.** (2015) Digital financial innovation: design rhetorics, spatiality, and the challenge of creating community. Workshop on Collaboration and Social Computing in Emerging Financial Services, ACM CSCW 2015, Vancouver, BC, Canada.
- Kaye, J., Vertesi, J., Ferreira, J., Brown, B. and **Perry, M.** (2014) #CHImoney: financial interactions, digital cash, capital exchange and mobile money. In *CHI '14 Extended Abstracts on Human Factors in Computing Systems (CHI EA '14)*. ACM, New York, NY, USA, 111-114. DOI=<http://dx.doi.org/10.1145/2559206.2559221>
- Cycil, C., **Perry, M.** & Laurier, E (2013) Mobilities in Urban India-Reflecting on Family Travel Practices. In *Mobility Futures*, Lancaster, September 2013 (abstract only).
- Cycil, C., **Perry, M.**, Laurier, E. and Taylor, A. (2013). The Everyday Driving Life of Mothers. Motherhood and HCI Workshop, ACM CHI, Paris, France.
- Cycil, C., **Perry, M.** and Laurier, E. (2013) Turn that Racket off: Designing for disputes and frustration in the Family Car. MobileHCI 2013 Workshop on Entertainment Technology in Transportation against Frustration, Aggression and Irrationality.
- Cycil, C. & **Perry, M.** (2012) Car journeys: space, interaction and behaviour. Discourse, Communication, Conversation Conference, Loughborough, March 21-23.
- Cycil, C., Laurier, E. & **Perry, M.** (2012) The moving family car, media and new interactions. New Interaction Orders, New Mobile Publics Workshop, Lancaster, April 13-14.
- Engström, A. and **Perry, M.** (2011) Liveness' in live TV: production, experience and future design. *Workshop at ACM CHI 2011*, Vancouver, BC, Canada.
- Önnevall, E., Juhlin, O. and **Perry, M.** (2010). TV watching at sports bars as social interaction. *Designing for crowds workshop, Pervasive'10 Conference*, Helsinki
- Kanis, M., **Perry, M.** and Brinkman, W-P. (2008) Positive Expressive Technologies for Mental Wellness. *ACM CHI'08 Workshop: 'Technology in Mental Health'*, 2008.
- Perry, M.** (2006) On waiting and killing time: *doing hanging around*. 'Why Wait?' workshop, Bartlett School of Architecture, UCL, London, 27-28 August.
- Perry, M.**, Rachovides, D., Taylor, A.S. and Swan, L. (2006) Playfully situated messaging in the home: appropriation of messaging resources in entertainment. *ACM CHI Workshop: 'Entertainment media at home: looking at the social aspects of use'*, 2006.
- Perry, M.** and Rachovides, D. (2006) At home with the on\_message@home system. *ACM CHI Workshop: 'IT@Home: Unravelling Complexities of Networked Devices in the Home'*, 2006.
- Perry, M.**, O'Hara, K., Spinelli, G. and Sharpe, B. (2003) The role of space in socially distributed cognition: some issues for cognitive engineering. Proceedings of the *25th Annual meeting of the cognitive science society (Cogsci 2003)*, Boston, USA, 31 July - 2 August, 916-921. <https://escholarship.org/uc/item/9b38c1j5>
- Brodie, J., Chattratichart, J., **Perry, M.** and Scane, R. (2003) How age can inform the future design of the mobile phone experience. *10th International Conference on Human-Computer Interaction*, Crete, Greece.
- Brodie, J. and **Perry, M.** (2002) Do we need a table? Mobile collaboration at the tabletop in public spaces. *CSCW'02 Workshop – Co-located Tabletop Collaboration: Technologies and Directions*.
- Spinelli, G., Brodie, J. and **Perry, M.** (2002) Using distributed cognition and contextual design to analyse and represent collaborative activities. *CSCW'02 Workshop – Analyzing Collaborative Activity: Representing field research for understanding collaboration*.
- Brown, B. and **Perry, M.** (2001) Of maps and guidebooks: designing geographical technologies. *ACM Siggroun Bulletin*, 22 (3), p. 28-32

**Perry, M.**, O'Hara, K., Sellen, A. Harper, R. & Brown, B.A.T. (2001) Research alert - Dealing with mobility. *ACM Interactions: November/December 2001*, 9-11. NY: ACM Press.

Dowdall, A. and **Perry, M.** (2001) The Millennium Home: domestic technology to support independent-living older people. *1st Equator IRC Workshop on Ubiquitous Computing in Domestic Environments*, Nottingham, Sept 13-14.

Rajani, R. and **Perry, M.** (2000) Medical Work as Practised: implications for the design of telemedicine and medical information systems. *SIHI (Southern Institute for Health Informatics) 3rd Annual Conference*, 14th September 2000, University of Portsmouth, UK.

O'Hara, K., **Perry, M.**, Sellen, A. and Brown, B.A.T. (1999) Managing Information on the Move: A study of the information needs of mobile professionals. *Hewlett Packard Technical Report (HPL-1999-123)*.

**Perry, M.J.** (1997) Distributed cognition and computer supported collaborative design: the organisation of work in construction engineering. *PhD Thesis, Brunel University, UK*.

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**Perry, M.J.** (1995) Cognitive Artefacts and Collaborative Design. IEE Colloquium: 'Design systems with users in mind: the role of cognitive artefacts'. *IEE Computing and control division (C5, Human-computer interaction), Digest no. 95/231*.

**Perry, M.** (1995) Artefacts in collaborative design. *Conference supplement to the fourth European Conference on Computer-Supported Cooperative Work, September 10-14, Stockholm, Sweden*. Eds. Sundblad, Tollmar, Reignier, Fahlén & Forsyth, p. 37-38.

Frohlich, D. and **Perry, M.J.** (1995) The paperful office paradox. *Hewlett Packard Technical Report (HPL-94-20)*.

**Perry, M.J.** (1993) The cognitive functions of paper. *MSc Thesis, UWC Cardiff, UK*.

#### Invited external talks (recent)

Computer Science, York (*invited: 2021*) Seminar: 'China and the Future of Digital Money'.

Computer Science, UCL, London (2020) Seminar: 'Rich interactions with digital money: from use to design'.

Chinese University of Hong Kong (2019) Seminar: 'Making sense of digital money: transactional practices and social interactions'.

Glasgow, UK (2019) Invited Keynote: 'User interaction around public interactive digital displays: 5 opportunities for haptic innovation'. ACM CHI 2019 Workshop on Mid-Air Haptic Interfaces for Interactive Digital Signage and Kiosks.

Government Blockchain Association, Rise, London (2018) Panel member. National Cryptocurrencies and Central Bank Digital Currencies.

Cabinet Office, Whitehall, UK (2018) 'Sterling on the Digital Ledger: opportunities, challenges and potential solutions'. UK Gov Distributed Ledger Technology Community of Interest.

Montreal, Canada (2018) Invited journal paper talk: 'Moneywork: Practices of Use and Social Interaction around Digital and Analog Money'. ACM CHI 2018.

MobileLife, Stockholm University (2014) Invited Keynote: 'Ordinary interaction around local, digital and mixed media currency exchange: managing fungible, social and material transactions'. The Future of Money Symposium, Sweden.

LSE, Department of Management (2014) Invited panel discussant: 'Publishing and early career planning'. 10<sup>th</sup> SST Open Research Forum.

UCL, Interaction Centre (2013) Seminar: 'AutoMedia: family life, interaction and media use in the car'.

Aarhus University, Center for Semiotics (2013). Invited plenary speaker. Winter Symposium ('Extended Problem Solving'). Denmark.

University of Limerick, Ireland, Interaction Design Centre (2011) 'Work around - practices around technology, space and the ever-changing nature of organisational life'. Invited keynote: The Nomadic Work/Life International Seminar Series IV.

Surrey University, Digital Worlds Research Centre (2011) Seminar: 'User-generated video production: mobile, interacting, live and online'.

Birmingham University, Advanced Interaction Group (2010) Seminar: 'Producing live TV: interaction, collaboration and mobile technology in real-time video-based media'.

Freiburg University, Germany, FRIAS (2010) 'Mediated multi-stream media production: making sense of sense-making in distributed and multi-participant professional video production', Panel Member, Video studies of conversational aspects of video activities.

Nottingham University, Mixed Reality Lab (2010) Seminar: 'Making live TV together'.

Swansea University, Future Interaction Technology Laboratory (2010) Seminar: 'Ethnography and interaction analysis: trash and TV'.

Open University, Human Centred Computing Group (2010) Seminar: 'Proximity-sensitive interaction'.

Bath University, HCI Group (2010) Seminar: 'Producing live TV together'.

Bristol University, Graphics and Interaction Group (2009) Seminar: 'Designing interactive proximity-sensitive services'.